

FAX: 971-673-0240



Oregon MothersCare

supporting healthy pregnancies

OMC WTI Manual



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This OMC Technical Manual is written for operating Oregon MothersCare WTI (Web-based Tracking Interface) system, referred to as "Witty". It provides details about the WTI screens, and how to conduct certain functions. WTI is web-based; as data is entered, it becomes immediately accessible to the State OMC Office. Security measures are in place to protect the confidentiality and privacy of our OMC clients.

Please review this manual prior to operating WTI, and keep it accessible as you learn the system. All OMC staff should keep a copy of this manual near their computers for use in entering data. In addition, a detailed description of all data and information fields is provided at the end of this document. Use this as a guide for any questions about the meaning of a certain field.

For questions about this document, or the WTI system, contact the Oregon MothersCare State Office at: 971-673-0352

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How to Access OMC Online

To access the Oregon MothersCare <u>Web-based Tracking Interface</u> (OMC WTI) database you must have an account login and password. After watching the OMC training video, you'll be asked to take a short survey. When you complete the survey and return the signed OMC Confidentiality Statement by email/fax or mail, you'll receive your "Account Name" & "Password" by secure email. If you need a password reset, please call OMC at 971-673-0352.

- To login, open your internet browser (Internet Explorer is preferred) and enter the following URL into the web address field; https://epi-public.oha.state.or.us/fmi/iwp/res/iwp_home.html
- > A list of databases will appear. Click on "Oregon MothersCare"



➤ Enter your "Account Name" and "Password", then click "Login"



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After you login, the Oregon MothersCare "Home" menu screen will appear. You can return to the "Home" menu from any screen by clicking on the ["Home" icon.

Home screen



- > The "Home" menu allows you to perform the following functions within the system:
 - View the Staff List
 - View the Client List
 - Search for a Client
 - Add a New Record
 - Exit the database

Staff List

> To view the Staff List, click on "Staff List" on the left side and it will take you to the Staff List screen.



➤ This gives you a list of all the authorized OMC users at your site.

Staff List screen



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Oregon MothersCare 800 NE Oregon St #825 Portland OR 97232 971-673-0352 FAX: 971-673-0240

Client List

To view the "Client List", click on the small box next to your site's name.



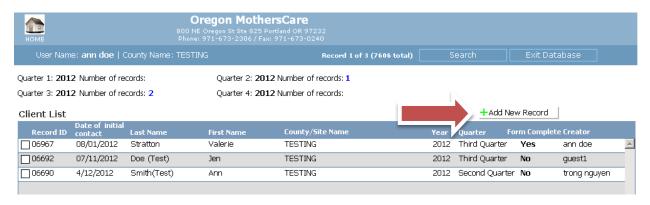
It will take you to the "Client List" (below). If you want to modify an existing client's record, click on the small box next to the Record ID. It will take you to the client's tracking form so you can view or edit the record. Be sure to "Save Changes" to submit any editing.

Client List screen

You can sort the "Client List" by clicking on the column headings.



You can also add a new record from this screen.



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➤ If you have not found your client in the "Client List", you can do a search for the client. Select the "Search" button to search by one field or all_



- Client ID (that's the unique number that the system automatically generates for every record)
- Client name (you can enter in either the first or last name or both)
- Date of birth
- Date of initial contact (the date the client first contacted OMC)

OMC Client Search screen

OMC Client Search	Oregon MothersCare					
OMC Client Search						
	Client ID (Last, First, or full)					
	Date of Initial Contact					
	Search					

Search Function

If you know the client's ID #, you can search for the client by entering that unique #. The client ID # is automatically added when the record is created.				
You can search for a client by name. You can enter their last name, first name or a combination of first and last name in any order. You may also use partial name as long as the characters entered are the first letters or the name.				
Examples:				

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	You can search for client by DOB (Date of Birth). You can use this field by itself or in conjunction with other search criteria to narrow your search.					
DOB	 Example: Single date: 01/01/2014 Less than date: <01/01/2014 (gives you all births prior to 01/01/2014). Greater than date: >01/01/2014 (gives you all births after 01/01/2014). Range of dates: 01/01/201403/31/2014 (gives you all births between 01/01/2014 and 03/31/2014). 					
	You can search for client Date of Initial Contact. You can use this field by itself or in conjunction with other search criteria to narrow your search.					
Date of Initial Contact	 Example: Single date: 01/01/2014 Less than date: <01/01/2014 (gives you all records created prior to 01/01/2014). Greater than date: >01/01/2014 (gives you all records created after 01/01/2014). Range of dates: 01/01/201403/31/2014 (gives you all records created between 01/01/2014 and 03/31/2014). 					

Add New Record

- To add a new client's record, click on Add New Record. A blank "Client Tracking form" will appear. The program will automatically fill in the "Record ID".
- The fields with a green asterisk * by them are fields that are not reported or tracked by OMC. They are for your own use.
- > Start data entry in the "OMC Site Code/Name" field. Click on the drop-down and select your site, immediately "Save Changes" after selecting your site.

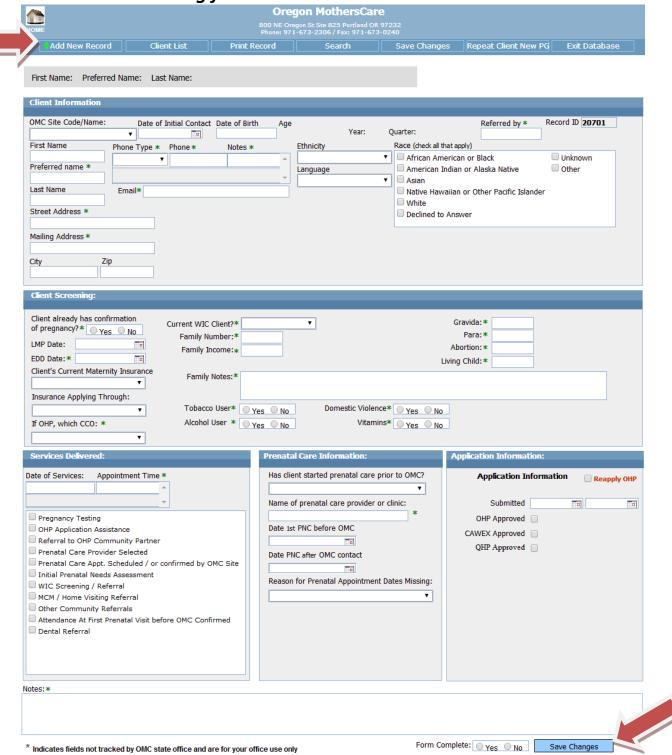
Without saving your site code, the system doesn't know what site the record belongs to. It is now available only in the OMC State office database. If this happens to you, please call our office (971-673-0352) and we can assign the record to your site or delete it if necessary. The same is true if you create a new record by mistake.

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Blank Client Tracking form screen



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Modified: 3/25/2015 11:27:04 AM by ann doe

Created: 3/25/2015 11:27:04 AM by ann doe

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- Please note that since you're logging in through the internet, for security reasons your access through the web is only valid for an hour at a time. Because of that "Save Changes" often, before being locked out of the system. If you're locked out, you can log back in and receive another hour.
- When you have completed entering all of the required fields, select "Yes" on "Form Complete". You'll be able to view which records have not been completed on the "Client List", and return to them to complete. If you have not filled in ALL of the required fields select "No". Again, you'll be able to view a list of all the records that still need information.



Exit the Database

Click on "Exit Database" from any screen. Do not click on the "X" in the corner, this will only close the internet connection and not the database. Be sure to always "Exit Database" to exit the OMC WTI database.



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Client Record screen image

	Oregon MothersCare										
800 NE Oregon St Ste 825 Portland OR 97232											
HOME						-673-02					
+Add New Recor	d Clie	ent List	Print Record		Search		Save Changes	Repe	eat Client New PC	Exit Database	
First Name: Valerie Preferred Name: Last Name: Stratton											
Client Information											
OMC Site Code/Name:	Date of	Initial Contact	Date of Birth	Age					Referred by	Record ID 06967	
TESTING	08/01/2		08/11/1978		ars, 7 Months Year:	2012	Quarter: Third Quar		esa .	100010 10 00000	
First Name	Phone Type	Phone	Notes *	E	thnicity		Race (check all that a	apply)			
Valerie	Work	971-673-2306			lot Hispanic or Latir	10	African America	an or Bla	ack	Unknown	
Preferred name *	Mobile			- L	anguage		American India	ın or Ala	iska Native	Other	
				_ ▼ E	English		Asian				
Last Name Stratton	Email*							n or Oth	er Pacific Islander		
Street Address							White				
800 NE Oregon St. #82	25						Declined to Ans	swer			
Mailing Address *											
Fidning Fidal 655											
City Z	ip										
	8854										
Client Screening:											
of pregnancy?	Client already has confirmation of pregnancy? Yes No LMP Date: 02/26/2012 EDD Date:* Client's Current Maternity Insurance Family Notes: number 2 and 3										
Services Delivered:			Pr	enatal (Care Information		Α	pplicati	ion Information:		
	pointment Time	*	_		t started prenatal c	are prio	or to OMC?	A	pplication Inform	ation Reapply	OHP
08/07/2012		<u></u>		'es							
		₩	I N	lame of	prenatal care provi	der or o	clinic:		Submitted 08/0	8/2012	
✓ Pregnancy Testing				r. Jones	3			OH	HP Approved 🕝		
OHP Application Ass				ate 1st F	PNC before OMC			CAWE	EX Approved		
Referral to OHP Cor			4	/12/201	.2				IP Approved		
Prenatal Care Provi				ate PNC	after OMC contact			Q1.	n rippioved _		
✓ Prenatal Care Appt. ✓ Initial Prenatal Need		confirmed by ON	IC Site	8/13/20	12						
			F	eason fo	or Prenatal Appoint	ment Da	ates Missing:				
■ WIC Screening / Referral ■ MCM / Home Visiting Referral											
✓ Other Community Referrals											
Attendance At First Prenatal Visit before OMC Confirmed											
✓ Dental Referral											
Notes:											
Type in any information that you need for your office. more info.TN											
* Indicates fields not tra	acked by OMC sta	ate office and ar	e for your office (ise only			Form Compl	lete: 🌘	Yes No	Save Changes	

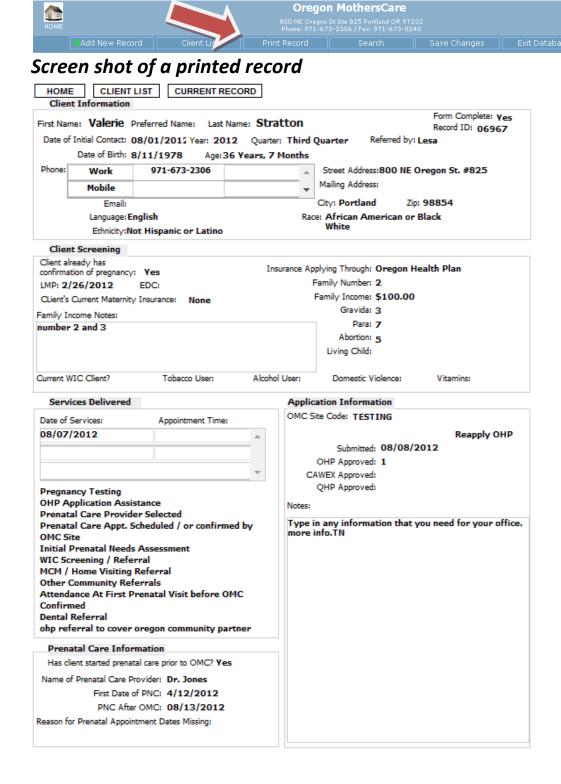
Created: 8/16/2012 10:27:14 AM by ann doe

Modified: 3/25/2015 10:03:11 AM by Trong Nguyen

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➤ If you need a paper copy of the client's tracking form, select the "Print Record" button at the top of the record you're viewing.



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Detailed Field/Button Descriptions

Field/Button	DESCRIPTION				
Home Icon	Click on this icon to go back to the "Home screen menu".				
Staff List	Click on "Staff List" to view all of the OMC authorized users at your site.				
Client List (from	Click on the white box next to your county to view the list of				
Home screen)	clients that are already in the database.				
+ Add New Record	Click on this button to create a new client record.				
Client List (top row tab)	Click on this button to view the "Client List" for your site.				
Print Record	Click on to print the current record displayed.				
	Click on to search for a client that was already entered into the				
Search	database for your site. (see detailed instructions on how to use the Search function on pages 6 & 7 of this document)				
	Click on this button to save changes you've made while editing or				
Sava Changes	creating a client's record. Any changes you've made to a record				
Save Changes	will not be recorded until you "Save Changes". Use this button				
	frequently.				
Exit Database	Click on "Exit Database" from any screen to exit the database.				
Form Complete	Select "Yes" only if all of the State OMC required fields are filled in. If they're not completely filled in select "No". You can sort by "Yes" or "No" on the "Client List" to easily pull up all of the records that need to be completed for your site.				
OMC Site Code / Name	Select your OMC site from the drop-down list.				
Date of Initial Contact	The date the client first contacted OMC by phone or in person. You can manually type it in or click on the calendar and select from there.				
Date of Birth	The client's date of birth. Date format is MM/DD/YYYY.				
Age	This is tabulated automatically when you select "Save Changes".				
Year	This is tabulated automatically when you select "Save Changes".				
Quarter	This is tabulated automatically when you select "Save Changes".				
Referred by*	Not recorded or reported by OMC. For local OMC site use only.				
•	Unique identification number for the client. This number is system				
Record ID	generated by OMC.				
First Name	The client's full legal first name.				

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Field/Button	DESCRIPTION					
Field/Button	DESCRIPTION					
Preferred Name*	What the client wants to be referred to by.					
riciented Name	Not recorded or reported by OMC. For local OMC site use only.					
Last Name	The client's full legal last name.					
Street Address*	Not recorded or reported by OMC. For local OMC site use only.					
City	Where the client resides.					
Zip	Where the client resides					
	Use the drop-down to select the type of phone. "Home",					
Phone type*	"Work", "Cell", "Message", "Other", "Primary" or "Secondary".					
	Not recorded or reported by OMC. For local OMC site use only.					
	Manually type in the number. The dashes will appear when you					
Phone*	"Save Changes".					
	Not recorded or reported by OMC. For local OMC site use only.					
Notes*	Not recorded or reported by OMC. For local OMC site use only.					
Dhana tuna*	You can enter in a second number.					
Phone type*	Not recorded or reported by OMC. For local OMC site use only.					
Phone*	You can enter in a second number.					
Pilolie	Not recorded or reported by OMC. For local OMC site use only.					
Notes*	Not recorded or reported by OMC. For local OMC site use only.					
Ethnicity	Select from the drop-down. "Hispanic or Latino", "Not Hispanic					
Limitity	or Latino", "Declined to Answer" or "Unknown".					
	Select from the drop-down. The client's primary or preferred					
Language	spoken language. "English", "Cantonese", "Spanish", "Russian",					
	"Vietnamese" or "Other".					
	Check as many as apply. "African American or Black", "American					
Race	Indian or Alaska Native", "Asian", "Native Hawaiian or Other					
Race	Pacific Islander", "White", "Declined to Answer", "Unknown" or					
	"Other".					
Client already has	Check this only if the confirmation is from a doctor or clinic, not					
confirmation of	for home pregnancy tests. If selected No, provide the client with					
pregnancy?*	pregnancy testing.					
pregnancy:	Not recorded or reported by OMC. For local OMC site use only.					

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Field/Button	DESCRIPTION					
	This is a mandatory, required field. It's used behind the scenes					
	to determine trimester for reports. If client can't remember but					
LMP Date	has doctor's EDD date. Use the wheel from the March of Dimes					
	to determine the client's LMP Date. If client gives only a month,					
	enter the 15 th for the day.					
EDD Date*	Client's expected delivery date.					
EDD Date	Not recorded or reported by OMC. For local OMC site use only.					
Client's Current	Select from the drop-down. "CAWEX", "OHP", "Private					
Maternity						
Insurance*	Insurance", "None" or "Other".					
Insurance Applying	Select from the drop-down. "Oregon Health Plan paper",					
Through	"Oregon HealthCare.gov", "HealthCare.gov" or "Declined".					
If OHP, which CCO	Select from the drop-down which CCO they choose.					
ii Offir, which eco	Not recorded or reported by OMC. For local OMC site use only.					
Current WIC Client?*	Select from the drop-down. "Yes", "No", "Scheduled".					
Current wic cheff:	Not recorded or reported by OMC. For local OMC site use only.					
Family Number*	Not recorded or reported by OMC. For local OMC site use only.					
Family Income*	Not recorded or reported by OMC. For local OMC site use only.					
Pregnancy History*	"Gravida", "Para", "Abortion", "Living Child"					
Fregulaticy History	Not recorded or reported by OMC. For local OMC site use only.					
Family Notes*	Not recorded or reported by OMC. For local OMC site use only.					
Tobacco User*	Not recorded or reported by OMC. For local OMC site use only.					
Alcohol User*	Not recorded or reported by OMC. For local OMC site use only.					
Domestic Violence*	Not recorded or reported by OMC. For local OMC site use only.					
Vitamins*	Not recorded or reported by OMC. For local OMC site use only.					
Date of Services	This is the first appt that you had with the client, face-to-face.					
Pregnancy Testing	Check <u>only</u> if your site provided for the client.					
OHP Application	Chack if you assisted the client with the OUR Application					
Assistance	Check if you assisted the client with the OHP Application.					
Referral to OHP	Chack if you referred the client					
Community Partner	Check if you referred the client.					
Prenatal care	Check if you helped the client in selecting a PNC provider. That					
provider selected	includes providing them with a list of PNC providers.					

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Field/Button	DESCRIPTION					
Prenatal care appt. scheduled / or confirmed by OMC site	Check if you scheduled the client's PNC appt., or if you called the provider to verify the client did keep the appt. that they or you scheduled.					
Initial Prenatal Needs Assessment	Check if you performed an initial prenatal needs assessment with the client.					
WIC Screening / Referral	Check if you set the client up with or referred her to WIC.					
MCM / Home Visiting Referral	Check if you set the client up with or referred her to Maternity Case Management or Home Visiting.					
Other Community Referrals	Check if you gave the client any other community referral.					
Attendance at First Prenatal Visit before OMC Confirmed	Check if you confirmed the client's attendance at her first PNC appt. before coming to OMC.					
Dental Referral	Check if you gave the client a dental referral.					
Has client started	Select from the drop-down. "Yes", "No" or "Client Scheduled".					
prenatal care prior	If <u>Yes</u> or Client Scheduled is selected, date needs to be					
to OMC?	indicated under "Date 1 st PNC before OMC".					
Name of prenatal care provider or clinic*	Not recorded or reported by OMC. For local OMC site use only.					
Date 1 st PNC before OMC	Enter in the client's first PNC appt before contacting OMC. Or if client scheduled their own appt. You can manually type it in or click on the calendar and select from there.					
Date PNC after OMC contact	Enter in the client's appt date that you set-up after coming to OMC. You can manually type it in or click on the calendar and select from there.					
Reason for Appointment Dates Missing	Select only one answer. "Declined", "Lost to follow-up", "Option Undecided", "Will Make Own Appointments", "Pending OHP approval", "TAB" (Abortion), "SAB" (Miscarriage), "Transferred Care", "Gave Birth" or "Pending					
	Clinic Response".					
Stamped	The date that is stamped on the application. You can manually type it in or click on the calendar and select from there.					
OHP Approved	Check box if approved					

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Field/Button	Description
CAWEX Approved	Check box if approved
QHP Approved	Check box if approved
Notes*	Not recorded or reported by OMC. For local OMC site use only.

State OMC required fields

OMC Site/Code Name	Date of Initial Contact	DOB	First & Last Name
City & Zip	Ethnicity	Language	Race
LMP Date	Client's Current Maternity Insurance	Insurance Applying Through	Date of Services
Services Delivered	If client already started PNC before OMC, must have Date 1st PNC	Date PNC after OMC contact, if dates missing need reason selected	Submitted Date
	Approve OHP CAWEX QHF		

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Reminders & Tips

- ✓ Do <u>not</u> share your **"Account Name"** & **"Password"** with anyone else. Your password is unique and identifies every record as being created by you. If you have new employees who will be entering in data, please contact our office and we will set them up with their own **"Account Name"** & **"Password"**.
- ✓ Click on the "Save Changes" button as soon as you select your site code. If you do not, the record will only be accessible to the State OMC Office. Call our office at 971-673-0352 if you've lost a record or created a new record in error. Likewise, if you accidentally select another site's code, please notify our office, otherwise, the record will be submitted and credited to another site.
- ✓ The green * asterisks indicate fields that are not required or used in reporting by the State OMC Office and are there for your use only.
- ✓ If you've selected an answer from a drop-down list and need to delete the answer, select the blank line at the end of the list.
- ✓ If you've forgotten to select "Yes" or "No" for "Form Complete", the record will be stored with that blank. When you go to the "Client List", you can sort by "Form Complete" and you'll see the records as, "Yes", "No" and blank. Please select all of the records that are blank or "No" and fill in the missing data.
- ✓ If dates are missing in the Prenatal Care Information section, you must select a reason from the drop-down list.
- ✓ Last, but most importantly <u>SAVE CHANGES</u> frequently!

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